

# NEWS RELEASE

## FOR IMMEDIATE RELEASE

ForeignExchange Translations, Inc.  
124 Watertown Street, Suite 2B  
Watertown, MA 02472  
(888) 454-0787  
[www.fxtrans.com](http://www.fxtrans.com)

Contact: Rob Wagner  
Marketing Manager  
(866) 398-7267 ext. 14  
[rwagner@fxtrans.com](mailto:rwagner@fxtrans.com)

### Clients Voice Strong Support for ForeignExchange

#### Client satisfaction survey shows 96% would recommend translation provider

Watertown, MA, April 25, 2006 – The clients have had their say, and they are very satisfied.

ForeignExchange Translations, the leading provider of specialized language services to medical device, pharmaceutical and biotech companies, has just completed its fifth annual client satisfaction survey, and the results represent a resounding vote of confidence for the company, its processes, and its employees.

The survey is designed to gather feedback from clients regarding their experience in working with ForeignExchange. It covers a wide range of topics from quality of work to competence of staff and overall satisfaction.

The satisfaction rating increased by five percentage points in this year's survey, with 96% of respondents saying they would recommend ForeignExchange as a translation provider to other companies. In addition, when asked to compare ForeignExchange with other translation companies, respondents said ForeignExchange is better than its competitors in terms of price, quality, technical solutions and customer service. As in previous years, the highest single category rating from respondents was reserved for ForeignExchange staff. On a scale of 1 to 6, courtesy of staff garnered a 5.8.

“We are more than pleased with the results of this year's client satisfaction survey,” says ForeignExchange's president and founder, Andres Heuberger. “We tend to have excellent client relationships, and much of the credit goes to our dedicated staff. Our life sciences focus also helps us to better understand and meet our clients' needs, and I think the survey results are a reflection of that.”

To obtain a copy of the survey, please visit [http://www.fxtrans.com/resources/css\\_request.htm](http://www.fxtrans.com/resources/css_request.htm).

**About ForeignExchange Translations**

ForeignExchange Translations, Inc. is redefining the delivery of foreign language services to medical device and pharmaceutical industries. ForeignExchange Translation's solutions are based on its proprietary Multilingual Compliance Process (MCP), which combines expert linguists, best-of-breed technology, and measurable translation quality in a robust and scalable process. ForeignExchange focuses on the foreign language needs of companies in the medical device, pharmaceutical, diagnostics, and biotech industries, as well as contract research organizations (CROs). ForeignExchange provides Internet globalization, software localization, and technical translation solutions to clients such as Pfizer (NYSE:PFE), Johnson & Johnson (NYSE:JNJ), GlaxoSmithKline (NYSE:GSK), Baxter (NYSE:BAX), and Medtronic (NYSE:MDT). For more information, please visit [www.fxtrans.com](http://www.fxtrans.com) or contact (866) FXTRANS.

###