



NEWS RELEASE FOR IMMEDIATE RELEASE

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ForeignExchange Achieves ISO 9001:2000 Certification

Existing processes facilitate seamless transition to global quality standard

Watertown, MA, May 18, 2006 – ForeignExchange Translations, the leading provider of specialized language services to medical device, pharmaceutical, and biotechnology companies, today announced it has been awarded ISO 9001:2000 certification.

The ISO 9001:2000 standard is recognized worldwide as a benchmark in the implementation of proven processes for quality management, quality assurance and continuous improvement. Clients dealing with an ISO 9001:2000 registered company can rest assured that rigorous, audited systems are in place to ensure the highest quality of products and services.

“The ISO 9001:2000 certification signifies that quality management systems have been implemented throughout our service delivery processes,” says ForeignExchange’s Vice President of Operations, Sonia Monahan. “Perhaps more importantly, it acknowledges our commitment to meeting or exceeding the quality requirements of our customers and the global marketplace.”

ForeignExchange selected Denver-based Orion Registrar, Inc. as its ISO-accredited auditor. Lead auditor John Luka says Orion found no non-conformances in the registration audit. He says that speaks to a high level of preparedness on the part of ForeignExchange, and a thorough knowledge of and commitment to stringent ISO standards.

“ForeignExchange Translations came through its initial ISO 9001:2000 registration assessment without a hitch,” Luka says. “The auditor found the highly professional staff and all employees interviewed personable, capable, and knowledgeable. It was, indeed, a pleasure to observe and audit ForeignExchange.”

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Monahan says meeting the ISO 9001:2000 standard was made easier by the fact that ForeignExchange had already implemented many ISO-compliant processes. However, she says preparing for the registration process required a few more steps, and a team effort.

“We have made a number of process enhancements over the past year, including an enhanced CAPA complaint handling system, accessible to our clients,” she says. “We also put in place an automated quality management system for our suppliers, as well as automated reporting and delivery of quality metrics.”

In addition, ForeignExchange conducted mandatory training for all staff members, with additional training for an internal audit team. The company also integrated a new document management system to streamline and regulate document review, approval and version control.

Monahan says ISO 9001:2000 registration is just the beginning, and maintaining certification will entail both quarterly internal audits and annual surveillance audits. As part of its quality system commitments, ForeignExchange has also adopted a continual improvement plan, which calls for the ongoing review and improvement of its systems and processes.

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About ForeignExchange Translations

ForeignExchange Translations, Inc. is redefining the delivery of foreign language services to the life sciences. ForeignExchange’s solutions are based on its proprietary Multilingual Compliance Process, combining expert linguists, best-of-breed technology, and measurable translation quality in a robust and scalable process. ForeignExchange focuses on the needs of companies in the medical device, pharmaceutical, diagnostics, and biotech industries, as well as contract research organizations. ForeignExchange provides website globalization, software localization, and technical translation solutions to clients such as Johnson & Johnson (NYSE:JNJ), Genzyme (NASDAQ:GENZ), Medtronic (NYSE:MDT), and Guidant. To learn more, visit www.fxtrans.com.

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